

## IT Management Professional

**Certified and tech-savvy IT professional with extensive leadership experience in directing enterprise-wide IT asset management transformations that deliver multi-million-dollar cost reductions, streamline global operations across dozens of countries, and position organizations as industry leaders through vendor negotiations, process standardization, and technology optimization initiatives.**

Visionary leadership in leading teams across multiple global locations, managing multi-million-dollar budgets in ITAM services, and implementing innovative asset lifecycle programs that achieve substantial improvements in delivery times while reducing inventory shrinkage through strategic process optimization. Expert at negotiating enterprise agreements that generate significant cost savings, accelerating software provisioning efficiency through standardization, and driving seamless migrations of enterprise-wide device fleets within compressed timeframes to meet critical organizational deadlines. Highly proficient in deploying ServiceNow, Flexera, and Snow platforms for Fortune 500 organizations, orchestrating complex system integrations during mergers, and maintaining zero client service improvement plan incidents across multiple accounts spanning multi-year tenures through strategic planning and operational excellence.

## Areas of Expertise

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- Strategic IT Planning & Execution
- Mergers & Integration Planning
- Compliance & Risk Management
- Information Technology Leadership
- IT Service Delivery & Operations
- ServiceNow Platform Implementation
- Technology Infrastructure Modernization
- Change Management/Digital Transformation
- Global Team Leadership
- Stakeholder Engagement
- Enterprise Software Licensing
- Budgeting & Cost Optimization

## Key Highlights

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### Providence Portland Medical Center – Cancer Center Initiative

- **Delivered** completion of the West Coast’s most advanced cancer treatment facility by directing full-scale implementation of IT infrastructure, server architecture, and telecommunications across a \$200M, 11-story medical center project.
- **Strengthened** healthcare operations and digital interoperability by leading multidisciplinary project teams in deploying integrated IT systems supporting complex clinical workflows.

### Microsoft Enterprise Agreement Optimization

- **Attained** \$3.1M in contract savings and a 66.9% increase in software provisioning efficiency through strategic renegotiation of enterprise Microsoft agreements, recognized with the Gold Award for Operational Excellence.
- **Achieved** \$983K in organizational cost savings and enterprise-wide efficiency gains by redefining software provisioning workflows, earning a second Gold Award and a President’s Award nomination within 18 months.

### Centralized IT Asset Distribution Program

- **Achieved** a 129% improvement in IT asset delivery timelines and reduced inventory shrinkage by \$692K in the first year through the design and deployment of a centralized asset distribution framework spanning Alaska, Washington, Oregon, California, and Montana.
- **Enhanced** operational efficiency and inventory accuracy by optimizing stockroom logistics across 44 remote facilities, introducing real-time tracking and asset lifecycle management controls.

## Professional Experience

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### IT Associate Director, Global Hardware Asset Management | ASTELLAS Pharma US Inc. – Northbrook, IL Nov 2023 – Jan 2026

Direct end-to-end lifecycle governance of global IT assets to optimize hardware utilization, maintain cost efficiency, and maintain enterprise compliance across all regions. Oversee strategic vendor partnerships, contract negotiations, and performance analytics to strengthen procurement effectiveness and mitigate operational and financial risks.

#### Notable Accomplishments:

- **Established** global visibility/control across 55 countries by delivering operational enterprise-wide hardware asset management program.

# Brett Sturgeon

- **Strengthened** hardware governance and compliance posture by implementing SAM Pro tracking mechanisms to enhance audit readiness.
- **Achieved** successful transition from Snow License Manager to ServiceNow SAMPro, completing the enterprise migration ahead of schedule and under allocated budget.
- **Designed** and implemented a global IT procurement framework, transitioning decentralized regional purchasing into a unified, centrally managed function within ITAM to improve control, consistency, and cost efficiency.
- **Enabled** organization-wide Windows 11 migration across 94% of a 19K-device fleet, streamlining deployment through a vendor RFP-driven refresh strategy and optimized OEM collaboration.
- **Introduced** the first global IT Asset Disposition (ITAD) program to reinforce data security, environmental sustainability, and audit traceability across international markets.

## IT Associate Director | NTT Data – Plano, TX

Jun 2017 – Nov 2023

Oversaw large-scale IT Asset Management (ITAM) operations across multiple enterprise clients, optimizing architecture, enhancing system performance, and strengthening data accuracy through advanced automation and analytics. Led global teams to drive continuous improvement, financial optimization, and compliance alignment across HR, Finance, Procurement, ITSM, and asset discovery integrations. Governed strategic planning, vendor negotiations, and multi-million-dollar budgets to advance enterprise technology modernization, resource efficiency, and operational scalability.

### Notable Accomplishments:

- **Delivered** \$100M in ITAM service value by building technical, staffing, and budget frameworks aligned with corporate governance standards.
- **Elevated** operational resilience and continuity through financial, technical, and governance transitions supporting multi-industry clients.
- **Achieved** 100% client satisfaction across all ITAM service accounts by maintaining uninterrupted compliance and zero inclusion in service delivery improvement plans.
- **Secured** 34% reduction in implementation costs and 17% decrease in ongoing support expenses by standardizing global asset management technical architecture and process workflows.
- **Strengthened** system reliability and governance integrity by leading seamless integrations between ServiceNow, Flexera, and Snow Software through NTT's proprietary Data Services Platform (DSP).
- **Advanced** enterprise-level configuration management by overseeing teams utilizing ServiceNow CMDB and AMDB for hardware asset management across multiple client environments.
- **Optimized** global workforce performance and fiscal efficiency by managing 40 direct reports across diverse geographies with \$1.5M in staffing expenditures and \$4M in software licensing allocations.
- **Reinforced** enterprise compliance and technical standards by serving as a core member of the Architecture Review Board, aligning all non-standard solutions with NTT's IT governance model.
- **Enhanced** client portfolio performance metrics through proactive risk mitigation, KPI tracking, and SLA adherence, driving measurable improvements in delivery consistency and customer trust.

## Senior Manager, IT License Compliance & Asset Management | IGT Inc. – Reno, NV

Jan 2016 – Jun 2017

Managed global IT license compliance and asset management functions, optimizing software and hardware governance, cost control, and lifecycle transparency across all business units. Administered enterprise-wide budgets and maintenance contracts, leveraging data-driven analytics to enhance asset utilization and streamline financial accountability. Guided cross-functional technical and support teams through transformation initiatives, reinforcing policy adherence, operational continuity, and service excellence across regional operations.

### Notable Accomplishments:

- **Achieved** seamless consolidation of three independent asset management systems into a unified platform during the IGT-GTech merger, strengthening enterprise visibility and efficiency.
- **Delivered** optimized asset governance through Snow Software platform administration, while managing a \$2M annual budget and improving software license audit readiness.
- **Enhanced** vendor performance and contractual compliance by conducting comprehensive evaluations of legal IT agreements and aligning terms with organizational objectives and cost-effectiveness.

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- **Established** standardized software provisioning framework across two legacy organizations, centralizing workflows to accelerate delivery, reduce redundancies, and reinforce operational control.

**Director of IT, Asset Management (ITAM) | Providence Health & Services – Portland, OR**

**Jul 2012 – Jan 2016**

Led enterprise-wide IT asset management operations across five regional networks, consolidating governance frameworks, financial controls, and lifecycle management processes under the Providence One IT structure. Collaborated with executive leadership/technical stakeholders to design/execute IT transformation initiatives, driving system integration, operational standardization, and cost optimization.

## **Notable Accomplishments:**

- **Delivered** annual cost optimization exceeding \$25M through structured asset refresh programs, strategic software contract management, and enterprise-level Microsoft licensing negotiations.
- **Enabled** seamless migration of five regional data centers into a unified facility in Renton, WA, supporting deployment of the enterprise-wide EPIC ERP and strengthening system interoperability.
- **Generated** annual savings of approximately \$1.4M by implementing a system-wide Managed Print Services (MPS) program, significantly reducing Epic EMR implementation expenditures and operational overhead.

## **Additional Experience**

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### **Project Management Consultant (Contract Position)**

TEK Systems – Portland, OR

### **IT Logistics Manager**

Providence Health & Services – Portland, OR

### **IT Supervisor**

Providence Health & Services – Medford, OR

## **Military & Law Enforcement Experience**

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**IT and Communications Specialist / Radioman, RM2 (E-5)** – United States Navy (Top Secret Clearance)

**Search and Rescue Swimmer (SAR)** – United States Navy

**Police Officer, Patrolman** – Eagle Point, Oregon

## **Education**

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### **Master of Health System Management (MHSM)**

American Sentinel University – Denver, CO

### **Bachelor of Science, Computer Science (BSCS)**

American Sentinel University – Denver, CO

## **Professional Certifications**

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ITIL v4 Foundation

Six Sigma Green Belt

Flexera Mastering the Showcase

Certified Software Asset Manager (CSAM)

Certified Hardware Asset Management Professional (CHAMP)

Certified IT Asset Manager (CITAM)

Certified Snow Specialist (CSS)