James A. Hott
CIP, CSAM, CAMP, ITIL4, CompTIA A+, CompTIA Net +

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Professional Summary

Seasoned, experienced, tenured IT Professional. Professional and academic experience in Software Asset Management, Business Systems Analyst, infrastructure, administration, Project Management, operating systems, applications, networking, Point of Sale Systems, and hardware.
Proficient in Active directory, SCCM, Flexera, Endpoint Management, ServiceNow, Microsoft, Configuration Management Database, PowerShell, InstallShield, VBS scripting, batch files, .MSI and .exe, MS Access, Task Sequencing, Microsoft 365 Channel Management, MS patching, third party patching.

Skills

- Software Asset Management -IAITAM Key process Areas -KPA's and tenets, SAM methodologies, ITAM360
- Tools- Flexera, ServiceNow, SCCM and MECM, Active Directory
- Methodologies- Agile, Scrum, Sam Pro
- Other- Shadow IT SIC (Shadow IT Candidate) remediation, Data Analysis, Data Quality and Certification, Software licensing, purchasing, renewal, entitlements, Project Management

Education

- CIP – Certified ITAM Professional- recertification of CSAM and CAMP-06/2025
- CSAM-05 2024, IATAM ACE Conference 2024
- CAMP-06/2024, following IATAM ACE Conference 2024
- ITIL4- 8/12/2024
- CompTIA- A+ -10/01/2010 (Lifetime Certification), Columbus, OH
- CompTIA- NET Plus -12/16/2010 (Lifetime Certification), Columbus, OH
- ServiceNow Education and Certification - BPSA (Business Process Analyst), ServiceNow Community- Mega Explorer
- I-College (Online Certifications) - Courses- CompTIA Project

Work Experience

Client: Huntington National Bank/Insight Global, Columbus, Ohio
Business Systems analyst- Software Asset Management
Dec 11, 2023 – Present

- Software Asset and License Management (SAM)
- Primary for Software Asset Management Risk
- Primary for SAM Data Quality
- Primary for Sam Dat Certification
- Primary for SAM SN Weekly Reporting
- Completed Finding 15428 Shadow It for Software Aset Management- 2024-2025
- Completed Finding -15247-ITRC-2309-01 Software Asset Management Standard- Participated in the SAM team's assignment to update the Software Asset Management Standard. Completed as of 5/6/2025, Primary for this effort in 2024
- Published ITAM/SAM internal KB's (Knowledge Articles) with corresponding sites, storage and training documents for Software Asset Management internal team.
- UAT testing for Service Now Yokohama, Vancouver, Xanadu, Washington

Projects

- Asset Management Centralization, Asset management Governance,

- ITAM Operations Team lead, ITAM Audit Risk team,
- Service Now Agile Line story configuration for SAM
- Shadow IT -Identification and Mitigation of SIC-Shadow IT Candidates